



**Basingstoke
and Deane**

Equality Impact Assessment Validation Decision Notice

EIA Reference Number	02/2010
Service, policy, or strategy	The Malls Refurbishment
Element(s) assessed	Car Parking Concessions
Names of Assessors	Peter Gunner, Anne Gray, Sarah Blohm

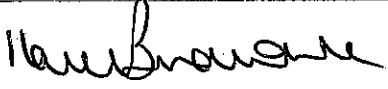
Consider:

	Yes	No
Was discrimination or disadvantage identified?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the service promoting equality?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Could the service be improved in promoting equality?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Are the customers' needs understood and met?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Is there good evidence and/or reasoning to support the decisions on whether groups are/aren't affected?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Does the summary report properly reflect the key findings of the assessment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Is the summary report clear and easy to understand?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
If improvements have been identified, do they reflect and deal with the key findings?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

The decision is to: **Validate** **Not validate**

The reason/s for the decision are: *please give details below*

Validation given – information correct	<input checked="" type="checkbox"/>
Not validated – decision not to proceed as EIA incorrect	<input type="checkbox"/>
Not validated - screening error	<input type="checkbox"/>
Not validated – research/consultation error	<input type="checkbox"/>
Not validated – improvement error	<input type="checkbox"/>

Signed 

Designation
Corporate Director

Name
Karen Brimacombe

Date
6/4/10.



Equality Impact Assessment – Summary Report

Department: Property & Facilities Management	Date: 29 March 2010
Completing Officer's Name: Brian Barrett / Peter Gunner	
Policy, Strategy, Service or Plan that was Impact assessed: The Malls Refurbishment – Pay on Foot parking proposals- Blue badge concessionary parking The Malls centre car park is currently a pay & display car park that is managed by BDBC on behalf of Key Properties 11 & BDBC. The owners are proposing to change to the new more user friendly method of pay on foot (pay as you leave). Blue Badge holders currently have concessionary parking in this car park. The proposals will still enable such user's concessionary parking, but there will be changes to how they are able to use such concession.	
Summary of Findings: The proposals will enable all blue badge holders to make use of the concessionary parking at The Malls Centre car park as they currently enjoy. It will achieve this by the introduction of the use of specialist camera computerised technology and linked to their Blue Badge. The assessment has highlighted there is no impact on the majority of customers as this policy is tailored to disability. The proposed new system should have a positive impact on disabled users and their carers. Consultation was carried out, with over 500 responses showing overall support for the new design scheme for the Malls, However the questionnaire did not specifically relate to the car parking and equalities data was not collected as part of the consultation, therefore we are not able to evidence the number of disabled users / carers who completed the consultation. The assessment also highlighted that the proposals had not been discussed with the Basingstoke Disability Forum. During the scoping and screening of the proposals it was identified that the accompanying leaflet contained incomplete/ incorrect information. In addition there is a lack of guidance regarding how to request the information in alternative formats. The scheme proposals were based on guidance and advice from WSP (transport consultants) who were employed by BDBC due to their specialist knowledge in shopping centre car parking systems. The system is being developed and installed by ACS who again are specialist in the operation and management of parking systems, including vehicle recognition systems. Discussions were held with the borough access officer, corporate communication and parking teams for their advice.	
Summary of Recommendations: Amend leaflet to be issued to blue badge holders, Arrange meeting with the Basingstoke Disability Forum to discuss the recommendations	



FORM F - Improvement Plan

Service or Policy	Service or Business Unit	Date Eq/A validated	Implementation start date	Completion date
The Malls Concessionary Parking	Property & Facilities Management			
Actions Required to Achieve Improvement <i>Title & Brief description</i>	Ref. No. or Code Responsibility	Timescale or Target Date	Resource Implications	Links*
	Lead Peter Gunner/Corporate Comms		Support Sarah Blohm	
Information leaflet – incorrect information about refund scheme needs correcting.	Peter Gunner/Corporate Comms	April 2010		
Information leaflet – lack of information regarding alternative formats needs addressing.	Peter Gunner/Corporate Comms	April 2010		Alternative Format Policy
Information leaflet – more space needed for multiple car registrations.	Peter Gunner/Corporate Comms	April 2010		Involved Communities Strategy

