



*Basingstoke
and Deane*



2007-2008
*Preventing and Tackling
Anti-social Behaviour*

Alarms



Audible intruder alarms are widely used to deter unauthorised entry into homes and commercial premises. Unfortunately, they can develop faults and the persistent noise of an alarm can cause considerable disturbance and distress to local residents.



The Law

If your intruder alarm sounds for an extended period of time, it could be considered a Statutory Nuisance under the Environmental Protection Act 1990, or deemed an annoyance under the Clean Neighbourhoods and Environment Act 2005. If the council is satisfied that the alarm is causing such a problem, we will try to find a keyholder. If this is not possible, and the alarm is still causing a nuisance, we may take legal action to silence it. If we need to enter your property by force we will obtain a Magistrates' Warrant. The council has the power to recover all costs from the owner/occupier for disabling the alarm.

What can you do?

To avoid problems before they happen, you should take the following steps:

- Ensure the alarm is properly fitted with sensors in appropriate places. If you fit it yourself, follow the manufacturer's guidelines.
- Make sure you, members of your family or staff, and keyholders know how to switch off the alarm, and any backup device.
- Ensure the alarm is fitted with a cut out device, that will silence the alarm bell after a maximum of 20 minutes
- Notify the council and police of at least two keyholders able to attend if called at any time. Or, if you employ a keyholder service company, available 24 hours a day, you can give their details to us. Please use the following form to notify us of your keyholders. Please remember to up date us about any changes to the keyholder information. Make sure any borrowed keys are returned to the key holder.

To notify the police of your keyholders complete the application form online at:

<http://www.hampshire.police.uk/Internet/advice/keyholder.htm>
or **call 023 80 745 381.**

Notification to Basingstoke and Deane Borough Council

Information submitted on this form is considered to be sensitive.

Please remove the completed centre pages and return to the FREEPOST address below in a sealed envelope.

Environmental Health

Basingstoke and Deane Borough Council

FREEPOST BZ97/6

Civic Offices

London Road

Basingstoke

RG21 4AH

Notification to Basingstoke and Deane Borough Council

Address at which the alarm is/will be installed

Name

Address

Postcode

Home tel

Work tel

Mobile tel

E-mail

Contact details of Key holders are:

(Please include at least TWO different names and addresses for us to contact in an emergency)

1. Name

Address

Postcode

Home tel

Work tel

Mobile tel

E-mail

2. Name

Address

Postcode

Home tel

Work tel

Mobile tel

E-mail

Notification to Basingstoke and Deane Council (cont.)

Alarm Maintenance Contractor/Key holder Service (if any)

Name

Address

Postcode

Home tel

Work tel

Mobile tel

E-mail

Nature of the installation (Please mark with an X)

New Existing

Has an automatic cut-out device been fitted to the system?

Yes No If 'Yes', the alarm will stop after minutes.

This notification is given by (please print)

Name

Date

Signature

Address (if different from the location of the alarm)

Postcode

Tel

E-mail

Feedback

The environmental health team is always striving to improve its service to you. We would therefore, welcome your comments about this leaflet and the service we provide.

Please let us know your comments, whether good or bad. If we don't know how we are performing, we can't make any changes or improvements

1. Did you find this leaflet useful?

Yes No

2. Would you like more information on this subject?

Yes No

3. Would you like information in any other format for example large print/audio tape/another language

Yes No

If yes, which format would you like the information in?

4. Please provide any comments you may have about the service, particularly how it may be improved.

Would you be happy for us to contact you regarding your comments?

Please tick this box

Thank you for taking the time to complete this feedback form.

For further information please contact

**Environmental Health
Basingstoke and Deane Borough Council
Civic Offices
London Road
Basingstoke
RG21 4AH**

telephone **01256 844844**

fax **01256 845200**

