



Emergency repairs Attend and complete within 24 hours

Repairs to remedy any defect which puts the health, safety or security of people at possible risk or which affects the structure or security of the building, or seriously impedes the purpose or function of that building. For example but not exclusively:

- Blocked sink or drain
- Partial loss of electrical power
- Unsafe access routes paths or steps
- Loss or partial loss of space or water heating (excluding gas fuelled appliances) where no alternative heating is available
- Blocked or leaking foul drains, soil stack or toilet pans where there are alternative toilets in the property.
- Partial loss of water supply
- Loose or detached stair handrail, Unsafe timber flooring or stair tread
- Loss of or defective lighting to critical areas
- Leaks or flooding from roof, pipes, tanks or cisterns
- Blocked or leaking foul drains, soil stacks or toilet pans where there are alternative toilets in the property.
- Damage or broken glazing to windows or doors.