



Telephone Helpline 01256 845339

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid, or the payment dates change, you will be told of this in advance by at least 14 days as agreed.
- If an error is made by Basingstoke and Deane Borough Council, or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of the letter to us.

DIRECT DEBIT INSTRUCTION Instruction to your Bank/Building Society to pay Direct Debits

Please complete parts 1-7 to instruct your branch to make payments directly from your account.

Then return the form DIRECT TO: ARinvoices@basingstoke.gov.uk



1 Please write full postal address of your branch in the box below

To: The Manager _____
 _____ Bank/Bldg Society
 Address _____

 _____ Postcode _____

Originator's Identification Number **6 4 9 9 3 2**

5 Account Reference (Originator's Reference) **BDBC**

6 Instalments will be collected on the nineteenth of every month, until the debt has cleared.

7 Your instructions to the Bank/Building Society and signatures(s)

Please pay Basingstoke and Deane Borough Council Direct Debits from the account detailed on the instruction subject to the safeguards assured by the Direct Debit Guarantee.

2 Name of account holder _____

3 Account number

4 Sort code - -

Signature(s) _____

 Date _____

Banks/Building Societies may refuse to accept instructions to pay Direct Debits from some types of account