

Robens Centre Occupational Health Service

The Occupational Health Service for Basingstoke and Deane Borough Council is provided by the Robens Centre for Occupational Health website www.rcohs.com .

The OH team operate Monday to Friday throughout the year and are available to all employees of the Council. The Robens Centre is an independent and specialist Occupational Health provider which is owned by the University of Surrey.

Though our main office and clinics are located on the Surrey Research Park in Guildford if you need to see the Occupational Health Advisor (OHA) face to face this will normally be on Council facilities. Many appointments however can be conducted by telephone.

- Lead OHA Pennie Davies
- Lead Administrator Jane Gallacher

Pennie Davies can be contacted via the HR team

Occupational Health aims to support management in their duty to provide a safe and healthy environment for workers by advising them on all aspects that are related to health in the workplace. We are here to assist you in staying healthy by looking at the effects of your health on the work you do and the effects of your job on your health. We do by working closely at all levels with the council and in particular with Human Resources and Health and Safety.

Our Occupational Health Physician is also available at the Robens Centre, on an appointment basis to assist in dealing with any occupational health issues.

The service is also able to direct people to additional support such as counsellors and support though the Council Healthcare cash plan.

Please contact HR for referral details or for other information related to Occupational Health.

Occupational Health aims to

- To prevent work related ill health
- To reduce risks to health from occupational hazards
- To promote health and safety
- To provide a professional and impartial service
- To maintain confidentiality of health information obtained

Provide advice on

- The effect of work on health, for example, stress and noise
- The effect of health on work, for example, disabilities
- Travel health and vaccinations required for overseas trips

The Robens Centre is:

SEQOHS accredited (Safe Effective Quality Occupational Health Service)

CQC registered and ISO 9001:2008 accredited

Important information for you to understand about Occupational Health and your OHA

- Occupational Health is a confidential medical and nursing speciality that examines the relationship between work and health and the impact on each other
- The consultation is confidential between you and the OHA and should take between 30-45 minutes. We book telephone, Skype interviews as well as face to face appointments with you so please be available/arrive on time
- The OHA's primary role is to advise the organisation you work for about your fitness for work and will prepare a report for your Manager/Human Resources (HR) following the consultation. A copy will automatically be sent to you
- The OHA will ask you about your health problems, with particular emphasis on how they affect or are likely to affect your work/course
- The OHA is not able to take on the role of your General Practitioner and does not diagnose or treat ill health
- It may be necessary to communicate with your GP/Specialist, if so this will be discussed with you during the consultation and your permission obtained
- The report sent to your Manager/HR may include recommendations about aspects of your job (e.g. your working hours). It is the responsibility of your Manager to follow these through within the context of the working environment
- You should already be aware of the reason why you are seeing the OHA, if this is still unclear please speak to your HR representative and/or Manager before the consultation.