Welcome to your guide to waste and recycling

This leaflet tells you everything you need to know about your collections and what to do with the items we don’t collect.

We want your collections to run smoothly and ask you to ensure:

All normal household waste is in bags and put in the grey waste bin.

All recycling is clean, dry and loose and put in the green recycling bin.

Large cardboard boxes should be broken down and put in your recycling bin. Boxes that are too large can be flattened and placed next to your recycling bin.

No extra waste is left by your grey wheeled bin.
PUT these in your GREEN RECYCLING bin

Flatten larger cardboard boxes and put next to your bin

Food tins, drink cans & empty aerosols

Clean, dry and loose

Plastic bottles only - no other plastics

Wash, squash and lid back on

Keep a Lid on it!

- You can now leave lids on your plastic bottles as long as the bottle is washed and squashed.
- Tin lids can also be recycled, just make sure they are pushed in the can with the top squeezed so they don’t fall out.
DO NOT recycle these items in your GREEN RECYCLING bin

- Paper cups, shredded paper, gift wrap, drink cartons, dirty food packaging, jiffy bags
- Pet food pouches, wipes, plastic bags
- Plastic bags, polystyrene, crisp bags, yoghurt pots, food trays, margarine tubs
- Glasses, pyrex, broken glass, lightbulbs, china crockery, window panes, used candles
RECYCLE your glass in your green recycling crate

Rinse bottles please

Top tips

• Please do not over fill your box, it causes dangerous spillages and becomes too heavy for our crews to empty safely.
• Rinse your bottles and jars.
• Remember to keep items loose in your box/bin - not in plastic bags.
• Please leave your box/bin visible, at the kerbside for collection.

DO NOT put these items in your glass box/bin

Wrap them in newspaper and place in the household waste bin

Glasses, pyrex, broken glass, china crockery, used candle
Has your waste or recycling container not been emptied?

Was your bin out for collection by 7am?

Collections can be made anytime between 7am and 4pm so please make sure they are out even if we usually come at a particular time.

Use this leaflet to check your bin contains the right things.

If it doesn’t we won’t be able to empty it.

If it was out by 7am, contained the right things and we have missed it by mistake,

you must report this by the end of the next working day. We will then return within 48 hours to empty it.

We are not able to collect glass boxes which are overfilled.

Should you need an additional free glass box or to purchase a glass bin please visit www.basingstoke.gov.uk/glassrecycling or call 01256 844844 to order.
Bulky waste

Bulky household items, such as furniture and televisions, are not collected as part of your household waste collection.

There are a few options if you have any furniture, large electrical appliances or other bulky items to dispose of:

• put a free ad on a website for giving items away in your local area, such as freecycle.org
• take them to the household waste and recycling centre (the tip) at Wade Road, Basingstoke
• arrange a separate collection with the council, for a charge, by calling 01256 844844
• contact a local furniture reuse project who will collect suitable items, such as:

  Basingstoke Community Furniture Project:
  www.cfpnewbury.org Tel: 01256 320700

  St Michael’s Hospice furniture store
  www.stmichaelshospice.org.uk/furniture-store
  Tel: 01256 471191

Local recycling banks

More than 80 recycling banks are provided around the borough to make it easier for you to recycle the items listed below.

To find your nearest local recycling banks please visit www.basingstoke.gov.uk/recycling-sites

These sites must NOT be used for other waste. Leaving other items or waste around the containers is classed as flytipping.

Recycle all your worn and unworn clothes, shoes, underwear, sheets, blankets and belts in a textile bank.

Spectacles can be recycled at most opticians in the borough. They are in great need across the world and Vision Aid will send your glasses there.
Love Food Hate Waste

Sometimes we all throw away food for one reason or another, but did you know that each month, the average family throws away almost £60 worth of good food that was bought but not eaten?

Love Food Hate Waste has loads of quick and easy ways to help you save more and waste less. See the six quick tips below to get you started.

Planning your meals helps you use up all your food. Check your cupboards and freezer before going to the shops.

Write a shopping list, take it with you and stick to it so you only buy what you need.

The ‘use by’ date is about food safety, ‘best best before’ just refers to when it’s at its freshest.

Is your fridge cool enough? It should be below 5°C to help keep food fresher for longer. Use a fridge thermometer to check if in doubt.

You can freeze any food right up to the ‘use by’ date, ideal if your plans change.

Keep your apples in the fridge, not in the fruit bowl, to keep them crisp and tasty for up to two weeks longer.

Did you know... last year the household waste collected in Hampshire was burned to create enough energy to power more than 50,000 homes.
Go greener with your gardening!

Sign up to fortnightly garden waste collections from your home. For an annual subscription we offer 25 collections using 240 litre wheeled bins and/or reusable sacks.

What you CAN and CAN’T put in your garden waste sack

Yes, please
- Grass cuttings
- Hedge trimmings
- Cut flowers
- Weeds
- Leaves
- Twigs
- Prunings

No, thanks
- Food waste and fruit and vegetable peelings
- Soil, stones and/or rubble
- Animal waste including bedding
- Builders’ rubbish
- Fruit fall
- Treated wood
- Biodegradable plastics
- Japanese knotweed
- Household waste of any description

Save a trip to the recycling centre with your garden cuttings and clippings.

For more information, please contact the council on 01256 844844 or visit www.basingstoke.gov.uk/recycle