

Ways to pay your non-domestic rate

Online account

Our self-service facility will allow you to access your information instantly and make payments securely online.

To sign up visit

www.basingstoke.gov.uk/self-serve-rates.

Direct Debit

- automatically paid from your bank or building society
- download a direct debit form
www.basingstoke.gov.uk/make-a-payment

Credit or debit card

- use the automated 24-hour telephone system on 01256 845757
- online at www.basingstoke.gov.uk
- by bank transfer (please quote your non-domestic rates reference shown on the bill)

Account name:

Basingstoke & Deane BC GEN ACC

Sort code: 40-09-18

Account number: 51521691

Instalments over 10 or 12 months

Choose your payment date (1st or 20th of the month). You will need to pay before or on the instalment date and after one reminder you will lose the right to pay by instalments.

Let us know if anything has changed

Changes that must be reported include structural alterations to the property, any change of address, phased occupation or phased vacation, periods of vacancy, including void applications, changes to entitlement to reliefs, change of use to or from retail, hospitality, or leisure. Failure to report changes promptly may result in a backdated charge.

Reliefs

You may be eligible for a relief towards your business rates.

Please go to www.basingstoke.gov.uk/businessrates for further information and to apply.

National Non-Domestic Rating Multipliers

Business rates are worked out by multiplying the rateable value of the property by the appropriate non-domestic multiplier. From 1 April 2026 there are five multipliers the standard non-domestic rating multiplier, the small business non-domestic rating multiplier, the small retail, hospitality and leisure multiplier (RHL), the standard retail, hospitality & leisure multiplier (RHL) and the high value multiplier. The government sets the multipliers for each financial year. Those ratepayers who occupy RHL properties will have their bills calculated using the relevant RHL. The current multiplier is shown on your bill. Please go to www.basingstoke.gov.uk/businessrates for more information.

Explanatory notes

Please go to www.basingstoke.gov.uk/NDRexplanatorynotes for Non-Domestic rates information, a hard copy is available on request. This details information on business rates and discounts available.

Privacy Notice

Basingstoke and Deane Borough Council is the data controller for the personal information you may provide.

You can contact us see overleaf for address and email. The council's Data Protection Officer can

be contacted at dpo@basingstoke.gov.uk
Your information will be used so that we can administer your non-domestic rates account. Your personal data may be shared with other teams within the council and other local authorities or debt collection agents. We may share the data with third parties if we are required by law to do so. For further information please see www.basingstoke.gov.uk

For more information or to contact us

www.basingstoke.gov.uk

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