



HAMPSHIRE
CONSTABULARY

Night Time Economy Vulnerability Charter

This Night Time Economy (NTE) Vulnerability Charter sets out the commitment of Hampshire Police, Licenced Premises, Local Authorities and partners to develop and maintain standards which ensure that those who are vulnerable in the night time economy are protected and those who work on the front line of the industry have the knowledge, tools and support to achieve this.

Aims:

- To build and improve relationships between the NTE hospitality industry, police and partners.
- To share best practice and existing schemes which raise the standards of operation.
- Reduce crime, associated anti-social behaviour and emergency health issues within the NTE.
- Collectively and independently, support vulnerable individuals in and around licenced premises.
- Promote a safe NTE to support responsible growth.

Principles:

- The initiative will be industry-led and voluntary for those who want to take part.
- Reduce the risk in the NTE of Violence Against Women & Girls.
- Promote campaigns to inform those visiting licensed premises within Hampshire of the risks associated with intoxication and drugs or other priority issues.
- Improve support available for individuals who may be vulnerable because of intoxication, drugs or other issues in the evening and NTE.
- Operators have a responsibility to support patrons who may be vulnerable both inside and within the vicinity of the premises and should be recognised for doing so.
- Premises should not fear having someone who is 'too drunk' or otherwise vulnerable on the premises, provided the individual are being properly looked after.
- Partners who adopt the NTE Vulnerability Charter, agree to commit to developing and maintaining effective partnerships and implementing initiatives that will deliver the charters aims.
- To support existing initiatives such as Pub Watch, Best Bar None or any scheme specifically focused on reducing vulnerability.
- Police and Local Authority will recognise & support the positive work of venues to achieve the goals of this charter in making the NTE safer for all. Equally, they will work hard to ensure those that do not are encouraged to engage fully with it and live the expectations and obligations of the licensing objectives. 'We want good premises to be successful'.

Policies:

Premises shall have policies on how to care for people who may be vulnerable such as:

- The provision of free water and/or hot drinks to intoxicated or vulnerable individuals.
- Provide safe and secure phone charging opportunities for patrons.
- Assist people to reunite with friends or arrange safe transport home.
- Staff should have the knowledge to engage in sign-posting to, or calling in, other services e.g. Street pastors, police and ambulance service.
- Large nightclubs and other appropriate venues could use trained 'Welfare Officers' to manage low level issues and improve safety.
- Establish a safe space within the premises.
- Provide drink spiking test kits.
- Adopt the Women's Night Safety Toolkit principles.
- Regular and effective communication with customers promoting safety in the NTE.
- The development of a proactive, coordinated plan to diversify and promote the evening and NTE in the area.

Premises and partners are encouraged to be innovative and come up with new and interesting ways to deliver the Vulnerability Charter's aims.

Signed.....

Date.....