



Top of the Town Businesses Antisocial Behaviour Survey 2026

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As part of Basingstoke and Deane Borough Council's offer of support to businesses located in the Top of the Town, our community safety patrol officers proactively engaged with local businesses between Monday 15 to Sunday 28 June 2026 to better understand any concerns they may have relating to antisocial behaviour.

A total of 131 businesses were visited and completed the annual survey. The results are presented here and will be used to help the council and other community safety partners address incidents of antisocial behaviour in the Top of the Town.

Findings - Top concerns of businesses

Out of the 131 businesses visited, 68 reported no current issues with antisocial behaviour.

The 63 businesses that did report issues were asked to provide their top concerns:

Type of antisocial behaviour	Number of businesses reporting concerns
Rowdy or inconsiderate behaviour	39
Drinking alcohol and being a nuisance	36
Begging	24
Abusive or aggressive behaviour	23

Type of antisocial behaviour	Number of businesses reporting concerns
Criminal damage (including graffiti)	7
Illegal drug taking or dealing	7
Illegal drugs or paraphernalia found	5
Littering	5
Climbing on buildings or trespassing	2
Discarded bedding	1
Riding bikes or scooters dangerously	1

Findings - How often, when and what time antisocial behaviour occurs

Businesses were asked how often they experienced antisocial behaviour.

How often antisocial behaviour occurs	Reported
Once or twice a week	18
Every day	14
Most days	13
Once every two months	10
Once a month	8

Businesses were asked when does most antisocial behaviour happen.

When antisocial behaviour occurs	Reported
Both	46
Weekdays	11
Weekends	6

Time of day antisocial behaviour occurs	Reported
Anytime	45
Afternoon	8
Evening	7
Morning	3

Business were asked is antisocial behaviour impacting on your business

Impact on your business	Reported
Yes	40
No	23

Type of antisocial behaviour impact	Reported
Lower feeling of safety	29
Lower footfall in the area	19
Time spent reporting	11

Conducting the surveys

While conducting the surveys the Community Safety Patrol Officers:

- engaged with 59 businesses to listen to their concerns about specific issues and to give advice
- asked businesses whether they have reported incidents of antisocial behaviour to the correct agency? Of the 63 that faced issues, 40 said no, 14 said yes and nine said sometimes
- gave out 102 Advice for Businesses in Top of the Town leaflets to help business report issues to the correct agency

And during July and August 2026 the team:

- patrolled the Top of the Town 45 times
- enforced the alcohol related nuisance Public Spaces Protection Order 16 times
- dealt with 12 incidents of rowdy or inconsiderate behaviour and 12 incidents of begging

- made 39 referrals to outreach services to help rough sleepers

Next steps

What we will do:

- address the issues raised in the survey
- provide a visible presence in the Top of the Town
- take a robust approach when dealing with antisocial behaviour, including enforcing the alcohol related nuisance Public Spaces Protection Order
- maintain a partnership response in relation to dealing with street attached antisocial behaviour, such as begging and street drinking
- where individuals are persistently engaging in antisocial behaviour, we will work with our partners to identify appropriate enforcement actions
- offer advice and support to businesses experiencing antisocial behaviour

How you can help us:

- report any issues, when they occur, to the correct authority as set out in the Advice for Businesses in Top of the Town leaflet
- ensure that your premises, service areas and facilities are kept clean and secure
- continue to engage with the community safety patrol officers and other agencies, so that we can resolve any issues together and ensure that the Top of the Town remains a safe and pleasant place to work, visit and live.

[Report antisocial behaviour to the relevant authority \(https://www.basingstoke.gov.uk/advice-for-business-towncentre\)](https://www.basingstoke.gov.uk/advice-for-business-towncentre)